

Workforce Management Labor Management System – LMS



**SAVE 5% - 10% Of Gross Labor Expense with
UniFocus' Labor Management System**

Your highest recurring expense is labor, and labor use has a direct impact on the **customer experience**. UniFocus' Labor Management System (LMS), along with our decades of experience, balances labor costs and client satisfaction, putting the right staffing in the right place at the right time.

UniFocus has been controlling labor costs by **perfecting standards** and improving operations for over 35 years. Over scheduling labor raises costs, but when you are short-staffed, customer service suffers.

LMS delivers clear knowledge to **maximize productivity**, decrease excessive labor costs, and drive bottom line results. Our technology delivers best practices for resource management in a single source solution for all clientele, international and domestic and:

- Drives revenue growth
- Optimizes operations and achieve standards improves intent to return and recommend
- Boosts profits by increasing employee and customer satisfaction
- Balances labor costs with quality
- Centralize worldwide analyses and accelerate acceptance with multi-lingual applications

Simplify the **complexities** of budgeting, planning and workforce scheduling, with LMS' accurate forecasting

LABOR MANAGEMENTSystem

UniFocus is the only industry leader which offers Workforce Management systems, Financial Management Tools and a complete suite of Survey Solutions to quantify perceptions. Decades of experience improving performance, profit, productivity, efficiency, satisfaction and asset value.

of business volumes, plus receive up-to-date reporting.

Forecasting Key Benefits:

- **Accurate** daily and weekly business volume
- Analyzes historical **trends** and business volumes
- **Balances** labor costs with guest satisfaction

Planning Key Benefits:

- **Matches** staff-to-demand based on forecasted business volumes
- Incorporates **quality** and labor use standards
- Matches labor to **volume** fluctuations

Scheduling Key Benefits:

- Automatically **schedule** staff to customer demand
- **Simplify** operations with easy-to-use schedule editor
- **Mobile Apps** provide instant access anywhere

Reporting Key Benefits:

- Understand big data **instantly** with real time visual **dashboard** and analytics
- Gain dynamic, **interactive** analytics
- **Compare** actual labor cost to standard labor cost

Budgeting Key Benefits:

- Budget with the same **standards** you use every day
- Reduce confusion in **profit** and loss (P&L)
- **Adjust** operations to meet your needs with anytime P&L vs. end of the month

Intelligently manage your labor with UniFocus cloud-based modular system. A simple way to manage your workforce smarter, reduce labor expense, and balance quality.